

Notice to Customers of GBA Pharma GmbH Concerning Data Protection Rights

(Updated 12 July 2018)

Protecting your privacy is an important matter for all companies within GBA Pharma GmbH. Any personal data that we collect from you is processed confidentially and exclusively in accordance with legal regulations. According to the General Data Protection Regulation, we are obligated to provide you with the following information if we collect personal data from you.

Responsible Party

The responsible party for the processing of your data is GBA Pharma GmbH, represented by Birgit Schumacher.

Our contact information is:

Fraunhoferstraße 11a, 82152 Martinsried, Germany, info@gba-pharma.com

Data Protection Officer

For all of your questions concerning the topic of data protection, you may feel free to contact our external data protection officer at datenschutz@gba-pharma.com or by post at the aforementioned address with the addition of "Data Protection Officer."

Processing Personal Data

We collect, process, and use your personal data only when there is a legal basis for doing so or when you have expressly provided your consent.

The following categories of data are processed:

- Communication data (e.g. name, telephone, email, address)
- Contractual data (contractual relationship, interest in product and/or contract)
- Customer history
- Invoicing and payment history
- Credit reference information (from third-parties, e.g. credit reference agencies or from public registries)

Purpose of Data Processing and Legal Basis

We collect, process, and use the data for the following purposes:

Fulfilling the contract in accordance with our Terms & Conditions, including settling accounts. The purpose of settling accounts may also include the sale of outstanding claims. (Legal basis: The fulfillment of the contract and/or for the sale of outstanding claims, a justified interest on our part in the efficient management of outstanding claims.)

Promoting our own services within the legally permitted scope. (Legal basis: A justified interest on our part, as long as this is carried out in accordance with the data protection regulations and laws governing competition.)

Forwarding Data/Recipients

Your personal data will categorically only be transferred to other responsible parties insofar as this is necessary for the fulfillment of the contract or if your consent is provided. Your data will not be forwarded to third parties for the purpose of advertising.

As the circumstances require, we may forward your data to the following recipients:

- Companies within the GBA Group as well as internal departments that are charged with processing your request or order.
- Tax agencies, auditing agencies or other public authorities, when we are convinced in good faith that we are required by law or other regulations to forward this data.
- External service providers as well as suppliers of externally contracted IT services and storage suppliers, as long as a corresponding processing contract (or similar protection) is provided.
- If your main contact at the GBA Group is absent, your email may be forwarded to another GBA employee who is substituting for that person.

There are no plans to transfer the data to third countries.

Duration of Data Storage / Period of Retention

We fundamentally only store your data for as long as this is necessary to fulfill its purpose, or furthermore, only insofar as we must continue to store it in order to fulfill legal obligations (e.g. due to retention periods stipulated by tax law and commercial law, we are obligated to retain documents such as contracts and invoices for a certain timeframe).

Your Rights

You have the right to receive information about the personal data about you that is stored by us at any time. You also have the right to correct, delete, restrict the processing of this data, to object to it, and the right to data portability of the personal data that you have made available to us. Additionally, you have the right to revoke any consent you have provided at any time.

Furthermore, you have the right to issue complaints with a regulatory authority.

Providing and processing your personal contact data is necessary for the formation of a contract insofar as the cooperation with your company cannot be conducted using P.O. boxes.

Changes to this Data Protection Notice

We reserve the right to adapt our notice on data protection to correspond with any changes to the legal requirements. Therefore, in each case, please refer to the current version of our data protection notice.